



Communication is Your Business

March 5, 2010

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EOS063011Thin EMEA

This is an End of Support Notice concerning the AEP Thin licensed software within the Netilla appliance. Please review this notification in its entirety.

AEP Netilla Thin Licensing End of Support Notice

- End of Support Notice for Thin Service Licensing – Replaced by Premium Licensing
- Netilla Hardware Requirements

AEP Netilla Thin Service

Product	Notes	Last Order Date	End of Support
Thin Service	For all versions of Netilla	December 31 st 2009	June 30 th 2011

End of Support Notice for Netilla’s Thin Licensed Software – Recently, AEP Networks introduced a simpler, solution driven Premium license model for the Netilla product line that bundles all the application delivery services into a single license, and includes new capabilities such as MyDesktop and the Secure RDP application access service. This new Premium license is the replacement for the Thin license, and includes the following bundled services:

<i>Netilla Premium Service</i>	<i>Service Details</i>
SSL Tunnel Service	Network layer access ideal for desktop applications that connect to central servers.
Web-based Application Access	For granular access to any web application.
Desktop Access (NEW!)	Secure, easy access for users to access their individual office desktops.
Virtual Desktop Infrastructure (VDI)	Secure access to virtual desktops. Extend your VDI to remote users.
Windows Terminal Services (enhanced security)	For customers who use Terminal services and require granular access to specific applications
Citrix Terminal Services	For customers who use Citrix XenApp and require seamless, granular access to specific applications
Ericom Terminal Services	For customers who use Ericom PowerTerm Web Connect and require seamless, granular access.
Files	Drag, drop, upload and download files from user home folders via MS Active Directory.
Client Integrity	Validates the presence and version of anti-virus software, personal firewall. service packs. patch levels and more.
Cache Cleaner	Deletes traces of session data such as browser history and cookies.
Client Machine ID	Limits access to pre-approved client devices.
Virtual Realms (authorization)	Create multiple V-Realms to segment users or departments based on policies.
Multiple Home Pages	Multiple, unique home log in pages with different URLs.
2-factor Authentication	Including support for RSA SecurID, VASCO, Aladdin, ActivCard and Entrust.
Integrated VASCO server	Secure access at a fraction of the cost. No server required.
MS AD/LDAP Integration/Groups	Seamless integration with existing directory servers.
Client Side Certificates	Offers stronger security.



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AEP will continue to offer support for the Thin license until 30th June 2011.

Netilla Hardware Must Have Minimum 1 GB of Memory. AEP has determined that a Netilla appliances must have a minimum of 1GB of memory in order to effectively run Release 6.0 and later releases. While all Netilla appliances shipped after February 1, 2006 meet this minimum requirement, some older appliances do not. You can determine your platform's memory suitability by visiting your Netilla's Administrator's Site, where you will find this information under Monitoring -> System Info. The memory installed on the system should read "Total Memory (KB): 1027652 kB" or higher for effectively running Release 6.x.

About Netilla Release 6.4

Netilla R6.4 provides these features:

MyDesktop: Quickly Setup Direct, Secure Access to Many User Desktops. Because of the growing demand for users to access their full desktops remotely via a secure connection, AEP has added this capability to Netilla release 6.4 in an intelligent, simplified way. This feature provides the capability to configure access for a large number of users to their individual office desktop PCs in minutes and easily manage changes to these settings. Initial configuration and ongoing management via Active Directory and Netilla eliminates the need to perform redundant, time consuming administration. And, users connect to their desktops securely with just one simple, intuitive click.

64-bit Tunnel Client Support. The standalone and web-based Tunnel clients support 64-bit client operating systems in release 6.4. Specifically, the clients support Windows XP x64 edition and Windows Vista x64 edition with 32-bit and 64-bit versions of Internet Explorer, and 32-bit version of Firefox.

Backup and Restore Feature Enhancements. Netilla configuration file back ups can be scheduled to occur daily, weekly or monthly. And, back up files can be automatically uploaded to a remote server.

Windows 7 Support. Netilla provides full support for Windows 7.

TS RemoteApp Support (seamless Windows) for Netilla Secure RDS Applications

Universal Printing Option for Applications Delivered via Secure RDS. Clients can print documents located on remote Windows RDS Server 2008 or 2003 to their local printers without having to install local printer drivers on the remote servers.

Endpoint Security Enhancements: Provides for the ability to ensure that endpoint updates are current by denying access when a definable number of hours have lapsed since client computers were last scanned or had updates installed.

Support

Partners with support contracts will continue to receive support on the Thin licensed software until June 30th 2011 or the date specified in their support contract, whichever is later.



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AEP Netilla Overview

AEP Netilla is a secure application access gateway that enables secure, web browser access to a broad range of applications. With Netilla, remote users can quickly and securely reach virtually any application in today's IT environment, including Microsoft Applications, Windows Remote Desktop Services and other server-based applications, as well as client/server applications over a secure tunnel.

Netilla provides secure access for employees, business partners, customers and suppliers by efficiently controlling what information can be reached based on access policies.

Our current and latest release of Netilla is version 6.4. Over the span of the last nine months, we have added a number of features to Netilla, and we also have a major release planned for 2010 which will focus on important areas such as: Increased Scalability, Centralized Reporting, FIPS/TLS Encryption, Client Side Security, and Application Delivery.

[Netilla for Virtual Environments \(Netilla VE\)](#)

Netilla is now also available as a virtual appliance that will help meet the requirements of many of the new Green initiatives that are now the top priorities of Government and Commercial Data Center projects around the world. Built on the same leading-edge technology as the Netilla hardware appliance, Netilla VE is a software-only virtual appliance that streamlines secure remote application access installations on virtual server offerings such as VMware® ESX. Netilla VE enables enterprise customers and services providers to quickly spin-up new remote access projects on-demand within an existing virtualized server infrastructure without requiring new appliance hardware.

Netilla VE also allows IT security managers to take advantage of streamlined hardware maintenance processes, lower data-center power consumption and improved business continuity benefits associated with server virtualization deployments.



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Migration Plan

Special discount incentives are available for customers who transition from Thin Licensing to Premium Licensing. Installation and set up assistance is available to ensure a smooth transition.

More Information

For more information regarding this notice, please contact your AEP Networks account manager or email us at support@aepnetworks.com.

For more information about AEP Netilla, please visit: <http://www.aepnetworks.com/products/netilla>

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