

April 5, 2010

## End of Support Notice for Certain Netilla Hardware Models

Notice to AEP Partners

AEP is actively working on the next generation of the Netilla product line. Future releases of the AEP Netilla software will be developed utilizing a new 64-bit kernel and operating system to improve performance, scalability and to maintain compatibility with the latest industry hardware platforms. This means that in order to upgrade to future versions of Netilla software, the underlying Netilla hardware has to be compatible with 64-bit software. Most Netilla hardware platforms do support 64-bit software. However, some of the older models will not support the hardware requirements of the next generation Netilla software. **Customers running the older hardware models are encouraged to upgrade to the latest models available from AEP. Special discount upgrade pricing is available.**

The following table indicates which Netilla hardware models will support future versions of Netilla software:

Netilla Models	Year Introduced	Software Support	End of Support
A, B, E, G	2002	2.x, 3.x 4.x, 5.x	June 30 <sup>th</sup> , 2011
SGA	2004	4.x, 5.x	Not supported
Netilla AP, BP, GC	2005	5.x, 6.x	June 30 <sup>th</sup> , 2011
Netilla AD, BD, GD, GR, GS	2006	5.x, 6.x and later	Supported
Netilla 2000, 4000, 6000, 6100	2008	6.x and later	Supported
Netilla 2010, 4010, 6010, 6110	2009	6.x and later	Supported
Netilla 2200, 4200, 6200, 6210	2009	6.x and later	Supported

### Netilla Virtual Edition Option

In addition, for those customers who are leveraging virtualization, Netilla is also now available as a Virtual Machine (Netilla Virtual Edition) that runs within VMware ESX or ESXi environments. An alternative is to upgrade to the new Netilla VE. More details about Netilla VE are provided below.

### Simple Licensing Model

The latest family of Netilla products incorporates version 6.4.0.7 of the Netilla software and supports the new Premium license model, which is the replacement for the Thin service. The Premium license model bundles all of the application delivery services and security features into a single license, and includes the following services:

<b>Netilla Premium Service</b>	<b>Service Details</b>
<b>SSL Tunnel Service</b>	Network layer access ideal for desktop applications that connect to central servers.
<b>Web-based Application Access</b>	For granular access to any web application.
<b>Desktop Access (NEW!)</b>	Secure, easy access for users to access their individual office desktops.
<b>Virtual Desktop Infrastructure (VDI)</b>	Secure access to virtual desktops. Extend your VDI to remote users.
<b>Windows Terminal Services (enhanced security)</b>	For customers who use Terminal services and require granular access to specific applications
<b>Citrix Terminal Services</b>	For customers who use Citrix XenApp and require seamless, granular access to specific applications
<b>Ericom Terminal Services</b>	For customers who use Ericom PowerTerm Web Connect and require seamless, granular access.
<b>Files</b>	Drag, drop, upload and download files from user home folders via MS Active Directory.
<b>Client Integrity</b>	Validates the presence and version of anti-virus software, personal firewall, service packs, patch levels and more.
<b>Cache Cleaner</b>	Deletes traces of session data such as browser history and cookies.
<b>Client Machine ID</b>	Limits access to pre-approved client devices.
<b>Virtual Realms (authorization)</b>	Segment users or departments based on policies.
<b>Multiple Home Pages</b>	Multiple, unique home log in pages with different URLs.
<b>2-factor Authentication</b>	Including support for RSA SecurID, VASCO, Aladdin, ActivCard and Entrust.
<b>Integrated VASCO server</b>	Secure access at a fraction of the cost. No server required.
<b>MS AD/LDAP Integration/Groups</b>	Seamless integration with existing directory servers.
<b>Client Side Certificates</b>	Offers stronger security.

## About Netilla Release 6.4

Netilla R6.4 provides these features:

**MyDesktop: Quickly Setup Direct, Secure Access to Many User Desktops.** Because of the growing demand for users to access their full desktops remotely via a secure connection, AEP has added this capability to Netilla release 6.4 in an intelligent, simplified way. This feature provides the capability to configure access for a large number of users to their individual office desktop PCs in minutes and easily manage changes to these settings. Initial configuration and ongoing management via Active Directory and Netilla eliminates the need to perform redundant, time consuming administration. And, users connect to their desktops securely with just one simple, intuitive click.

**64-bit Tunnel Client Support.** The standalone and web-based Tunnel clients support 64-bit client operating systems in release 6.4. Specifically, the clients support Windows XP x64 edition and Windows Vista x64 edition with 32-bit and 64-bit versions of Internet Explorer, and 32-bit version of Firefox.

**Backup and Restore Feature Enhancements.** Netilla configuration file back ups can be scheduled to occur daily, weekly or monthly. And, back up files can be automatically uploaded to a remote server.

**Windows 7 Support.** Netilla provides full support for Windows 7.

**TS RemoteApp Support (seamless Windows) for Netilla Secure RDS Applications**

**Universal Printing Option for Applications Delivered via Secure RDS.** Clients can print documents located on remote Windows RDS Server 2008 or 2003 to their local printers without having to install local printer drivers on the remote servers or Acrobat Reader on the Client.

**Endpoint Security Enhancements:** Provides for the ability to ensure that endpoint updates are current by denying access when a definable number of hours have lapsed since client computers were last scanned or had updates installed.

### Netilla for Virtual Edition (Netilla VE)

Netilla is now also available as a virtual appliance that will help meet the requirements of many of the new Green initiatives that are now the top priorities of Government and Commercial Data Center projects around the world. Built on the same leading-edge technology as the Netilla hardware appliance, Netilla VE is a software-only virtual appliance that streamlines secure remote application access installations on virtual server offerings such as VMware® ESX. Netilla VE enables enterprise customers and services providers to quickly spin-up new remote access projects on-demand within an existing virtualized server infrastructure without requiring new appliance hardware.

Netilla VE also allows IT security managers to take advantage of streamlined hardware maintenance processes, lower data-center power consumption and improved business continuity benefits associated with server virtualization deployments.

### More Information

For more information regarding this notice, please contact your AEP Account Manager or email us at [support@aepnetworks.com](mailto:support@aepnetworks.com).

For more information about AEP Netilla, please visit: <http://www.aepnetworks.com/products/netilla>

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