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EOL0911 - SmartGate End of Life Notice

This is an End of Life Notice concerning the AEP SmartGate range of products. Please review this notification in its entirety.

AEP SmartGate End of Life Notice

AEP Networks is discontinuing the supply and support of its SmartGate range of identity based application layer VPN solutions.

Since 1995 the SmartGate product - originally from V-One Corporation - has in its lifetime secured some of the largest VPN systems globally, enabling highly distributed organisations and their partners to collaborate and communicate effectively and securely, and has been the preferred solution to implement their evolving security policies.

However, because of the commoditisation of clientless SSL VPN solutions, and changing customer preferences, AEP Networks hereby provides notice that AEP SmartGate will be withdrawn from sale at the end of 2009. Support for the product will be available until 1 January 2011.

Specific products affected are:

Server Component	Client Component
AEP SmartGate - Linux AEP SmartGate - Solaris™ AEP SmartGate - Windows®	AEP SmartPass - Java Client AEP SmartPass - Linux AEP SmartPass - Macintosh® AEP SmartPass - Solaris™ AEP SmartPass - Windows® AEP SmartPass - Windows® CE/PocketPC

Customer Notes

AEP Networks or authorized AEP Networks partners will be contacting customers of this product to obtain acknowledgment of this notification, solicit a forecast for last-time buy quantities and assist with selection of replacement products if required.

Support

Partners with support contracts will continue to receive support on this product until 1 January 2011.

AEP SmartGate: Last chance to purchase

Product	Notes	Last Order Date	End of Support
AEP SmartGate Server: Enterprise*	Unlimited SmartPass Clients	31 Dec 2009	31 Dec 2010
AEP SmartGate Server: 10K*	10,000 Registered SmartPass Clients per SmartGate Server	31 Dec 2009	31 Dec 2010
Support			
AEP SmartGate Support	All versions, up to 31 Dec 2010	31 Dec 2009	31 Dec 2010
AEP SmartPass Support	All versions, up to 31 Dec 2010	31 Dec 2009	31 Dec 2010

* Product is licensed in perpetuity

Alternative Solution from AEP Networks

SmartGate customers should consider migrating to AEP's award-winning Application Access Solution provided by the Netilla® product line. We have increased our investment into the development and support of Netilla with the goal of continuing to be the best solution that meets the commercial and federal requirements of the secure remote access market. Table 1 below shows a comparison of the SmartGate and Netilla features. While many new features have been added to our latest 6.4 release, Netilla will continue to evolve with a major release planned for 2010 which will include significant increases in scalability, Reporting, Client Side Security and Application Delivery.

AEP Netilla Overview

AEP Netilla is a secure application access gateway that enables secure, web browser access to a broad range of applications. With Netilla, remote users can quickly and securely reach virtually any application in today's IT environment, including Microsoft Applications, Windows Remote Desktop Services and other server-based applications, as well as client/server applications over a secure tunnel.

Netilla provides secure access for employees, business partners, customers and suppliers by efficiently controlling what information can be reached based on access policies.

Our current and latest release of Netilla is version 6.4. Over the span of the last nine months, we have added a number of features to Netilla, and we also have a major release planned for 2010 which will focus on important areas such as: Increased Scalability, Centralized Reporting, FIPS/TLS Encryption, Client Side Security, and Application Delivery.

Netilla for Virtual Environments (Netilla VE)

Netilla is now also available as a virtual appliance that will help meet the requirements of many of the new Green initiatives that are now the top priorities of Government and Commercial Data Center projects around the world. Built on the same leading-edge technology as the Netilla hardware appliance, Netilla VE is a software-only virtual appliance that streamlines secure remote application access installations on virtual server offerings such as VMware® ESX. Netilla VE enables enterprise customers and services providers to quickly spin-up new remote access projects on-demand within an existing virtualized server infrastructure without requiring new appliance hardware.

Netilla VE also allows IT security managers to take advantage of streamlined hardware maintenance processes, lower data-center power consumption and improved business continuity benefits associated with server virtualization deployments.

Scalable, Cost-Effective and Assured to the Highest Standards

Netilla has been validated to Federal Information Processing Standards (FIPS) 140-2 and can provide secure remote access to highly confidential data to meet the most stringent US, Canadian and EMEA security standards.

Netilla Features

The table below highlights some of the features in the 6.4 release of Netilla compared to the features in SmartGate. The Netilla product will continue to evolve to meet the growing needs of its customer base.

Feature	SmartGate	Netilla 6.4
Clientless	Yes	Yes
Browser based	Yes	Yes
Mac clients	Yes	Browser based; Tunnel scheduled for 2010
Accreditation	FIPS for both client & server	FIPS with Keyper, ICSCA, CCTM
SNMP	No	Yes
Appliance	No	Yes, VM also available
Scalability	Dependent on hardware	Load Balancer - up to 10 Netillas in a cluster; Unlimited with VM; Cluster Architecture in 2010
Mobile users	Windows Mobile 3	Web Apps including iPhone
Session encryption	Yes	Yes
High availability	Yes; with Geographic DR	Yes; with Geographic DR
Windows login auth	Yes with SG on windows	Auto login planned for 2010
Token auth	Yes	Yes
3 factor auth	Yes with Smartcard Reader	Yes with Smartcard Reader
PKI (digital cert.) auth	Yes	Yes
LDAP auth	Yes	Yes
RADIUS auth	Yes	Yes
SecurID auth	Yes	Yes
VASCO auth	No	Yes
AD Authentication	Yes	Yes
Federated Identity	Yes	Road Mapped
SAML	No	Road Mapped
Simultaneous multi auth	Yes	No for security reasons
Secure Desktop	No	2010
Password recovery	Password Reset	Password Reset
Policy Enforcement		
End point security	SODA 2.6	OPSWAT
Client Machine Identification	No	Yes
Role based policy definition	Yes	Yes
Policy decision by directory integration	No	Yes
Time of day based	Yes	No (Road Mapped)
Identity based policy by session	Yes	Yes
URL based access control	Yes	Yes
Accounting		
Reporting	Syslog	Syslog; Full Reporting Module in 2010
accounting - logs allowed	Yes	Syslog; Full Reporting Module in 2010
accounting - logs denies	-	Syslog; Full Reporting Module in 2010
Throughput per session	Yes	In 2010 Reporting Module

Table 1: SmartGate and Netilla

Migration Plan

Special discount incentives are available for customers who transition from SmartGate to the Netilla solution. Installation and set up assistance is available to ensure a smooth transition.

More Information

For more information regarding this notice, please contact your AEP Networks account manager or email us at support@aepnetworks.com.

For more information about AEP Netilla, please visit: <http://www.aepnetworks.com/products/netilla>

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